Leamington Mennonite Home Long Term Care

QUALITY & RISK MANAGEMENT POLICY AND PROCEDURE

CATEGORY:	SUBJECT:	SECTION:
Quality & Risk Management	New Menu Audit	Н
- Dietary & Nutrition		POLICY:
-		7
DATE:	Administrator's Signature:	
July 12, 2022	_	

NEW MENU AUDIT

POLICY:

A meal acceptance new menu audit will be conducted daily for the first four weeks of a new menu cycle to determine if the residents are satisfied with the new menu items served.

PROCEDURE:

The Director of Dietary Services will:

- 1) One week prior to implementing a new menu cycle, document on the New Menu Audit Form the week number, beginning and end date of week, meal items, and level of acceptance.
- 2) Educate all dietary staff on the process for completing the New Menu Audit Form.
- 3) On the first day of each week, post a copy of the New Menu Audit Form in the main kitchen
- 4) Instruct cooks to inform dietary aides to complete the New Menu Audit Form. This must be done at the lunch and dinner pre-meal production meetings.
- 5) Meet with cooks after each meal to determine the level of acceptance based on feedback from dietary aides.
- 6) Review audit findings at the Resident Food Committee meeting. Follow process for menu changes requested by residents.
- 7) Forward all audit findings to the Support Services Partner by the end of the fourth week of the menu cycle.
- 8) File completed audits in the departmental quality management binder.
- 9) Maintain all audit records for one year.

The Cooks will:

- 1) Review plate presentation, colour, and appeal when preparing show plates and add any negative/positive comments.
- 2) Assess taste and recipes of menu items and add any positive/negative comments.
- 3) Instruct dietary aides to complete the New Menu Audit Form. This must be done at the lunch and dinner pre-meal production meetings.
- 4) Record the amount of leftovers from home areas/neighbourhoods on the production sheets.
- 5) Meet with dietary aides after each meal to discuss acceptance and comments.

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6) Meet with the Director of Dietary Services daily to review the New Menu Audit Form.

The Dietary Aides will:

- 1) Attend the lunch and dinner pre-meal production meetings.
- 2) Meet with cooks after each meal to discuss acceptance and comments.3) After each meal, document resident acceptance for specific home area/neighbourhood.