

Leamington Mennonite Home  
Long Term Care

**POLICY AND PROCEDURE**

<b>CATEGORY:</b> Resident Care	<b>SUBJECT:</b> Call Bell	<b>SECTION:</b> C
<b>DATE:</b> September 2004	<b>Administrator:</b> <u>J. M.!</u>	<b>POLICY:</b> 10
<b>REVISION DATES:</b> May 2006, March 2014	<b>Director of Care:</b> <u>Cheryl Allick</u>	

**CALL BELL**

**POLICY:**

All residents will have an accessible call bell for safety.

**PROCEDURE:**

On admission, the Resident and family are instructed in its use. Re-instruction will be provided as required from time to time.

All call lights will be answered in a timely fashion. At no time is a call bell withheld from a Resident due to overuse.

It is a staff duty to note if any soiling has occurred to the call bell cord and replace immediately.

Ongoing monitoring of all call bell cords is maintained through the weekly Compliance Program

**CODES:**

- Available access to call bell provided while resident is in their room.
- Clipped to clothing
  - This is a Resident who has demonstrated attempts to climb out of bed and requires the call bell on the clothing to notify staff of a Resident's movement, possibly climbing out of bed.
- Emergency Code:
  - To be used to alert staff that immediate help is required in a resident's room, i.e. a resident has fallen and staff require assistance
  - Use the red button on the call bell cord. Push the red button in and turn the signal off by pushing the yellow button on the wall plate. Repeat this process 3 times then pull the call bell cord from the wall to get a continuous ringing signal.