Leamington Mennonite Home

POLICY AND PROCEDURE

CATEGORY: Dietary	SUBJECT: Tray Service	SECTION: T
DATE: September 2004	Administrator:	POLICY: 3
REVISION DATES: February 2022	Dietary Director:	

TRAY SERVICE

POLICY:

Meal trays are provided to residents who are unable to come to the dining room.

OBJECTIVE:

To ensure residents who are unable to come to the dining room for meals receive adequate nourishment.

PROCEDURE:

- 1. The Nursing staff will inform the Dietary staff of any trays that are required. Special requests may be facilitated in response to the personal care and / or health needs of the resident.
- 2. The Dietary Aide will prepare the tray as per diet orders i.e., fluids, etc.
- 3. Tray Service Procedure

a. Dietary Staff

- i. Perform hand hygiene before preparing the tray
- ii. Proper texture (according to meal plan is provided)
- iii. Fluids provided are correct consistency
- iv. All food and fluids on the tray must be covered prior to leaving servery with utensils wrapped in napkins
- v. Tray is prepared at point of service (immediately prior to delivery) to ensure safe food temperatures
- vi. Hand hygiene performed

b. PSW/Nursing Staff

- i. Hand hygiene is performed before PSW takes the tray
- ii. Tray is set up in resident's room and assistance provided to remove covers so resident can eat if self-fed
- iii. If resident requires assistance with feeding, the tray is delivered at time when assistance with feeding can be provided
- iv. PSW/Essential care giver performs hand hygiene prior to assisting resident with their meal
- v. The Nursing staff will deliver the tray to the resident after all dining room residents have received the necessary assistance.
- vi. The Nursing staff will provide assistance with feeding as per policy