#### Leamington Mennonite Home Long Term Care

## QUALITY & RISK MANAGEMENT POLICY AND PROCEDURE

CATEGORY: Incident Reporting	SUBJECT: Near Miss Event	SECTION: D POLICY:
DATE: July 12, 2022	Administrator's Signature:	7

# NEAR MISS EVENT

## POLICY:

Near misses are to be reported to the QRM Lead and investigated and follow up action to mitigate future risk is to be conducted if required.

### **Definition**:

Near Miss: An event or circumstance which has the potential to cause serious physical or psychological injury, unexpected death, or significant property damage, but did not actualize due to chance, corrective action, and/or timely intervention. A near miss is a free lesson in proactive risk management and error prevention.

### **PROCEDURE:**

Upon discovering the near miss:

The Staff will:

1) Ensure a safe environment i.e., remove resident from hazard, tag and lock out equipment, etc.

2) Report it to the Nurse in charge immediately.

The Nurse in charge will:

- 1) Notify the QRM Lead.
- 2) Ensure the near miss event is no longer putting anyone at risk.

The QRM Lead will:

- 1) Initiate an investigation if applicable.
- 2) Notify the RVP, LTC Operations verbally or document on the Weekly Operations Report, depending on the severity of the near miss and any follow up actions.
- 3) Review and respond to all near misses to ensure action is taken to prevent reoccurrence or possible sentinel event, i.e., elopement.
- 4) Make recommendation for system or process changes that will prevent occurrence or reoccurrence of near misses.