

Leamington Mennonite Home
Retirement Residence

POLICY AND PROCEDURE

CATEGORY: Resident Care	SUBJECT: Call Bell	SECTION: C
DATE: September 2004	Administrator: <u>J. hr!</u>	POLICY: 1
REVISION DATES: May 2006, March 2014, August 2021	Director of Care: <u>Harriet Konrad</u>	

CALL BELL

POLICY:

All residents will have an accessible call bell for safety.

PROCEDURE:

On admission, the Resident and family are instructed in its use, re-instruction will be provided as required from time to time.

All call lights will be answered in a timely fashion. At no time is a call bell withheld from a Resident due to overuse.

It is a staff duty to note if any soiling has occurred to the call bell cord and replace immediately. Ongoing monitoring of all call bell cords is maintained through the weekly Compliance Program.

CODES:

- Available access to call bell provided while resident is in their room.
- Emergency Code: To be used to alert staff that immediate help is required in a resident's room, i.e. a resident has fallen and staff require assistance:
 - Pull call bell cord and reset three times simultaneously. This alerts staff that help is needed immediately.
 - Pull pin out of personal safety alarm to summon help.